



Dove Healthcare

April 2020 Newsletter · Dove Healthcare - Barron

Staying Connected Through COVID-19: A message for our valued employees, residents, and families.

While our nation is faced with uncertain and ever-changing times due to COVID-19, rest assured one thing that hasn't changed is our commitment to you, 24 · 7 · 365. The entire Dove Healthcare leadership team is dedicated to doing everything possible to support, educate, communicate, and provide as clear navigation as possible through these uncharted waters.

We know it's tough, and the added protocols, precautions, and visitor restrictions are taking a toll. Please understand, your well-being is of utmost importance to us. We will continue to take every step necessary to help protect you, abiding by daily updates and guidelines from CDC, CMS, DHS, and DPH.

Whether it's phone calls, emails, video messaging, Facebook, website updates, or scheduling time at our windows, we want to ensure you remain connected. We're here to serve, so let us know how we can help.

We appreciate your ongoing support and understanding during this time. We will continue to keep you informed of changes that may affect you. If you have any questions or concerns, please do not hesitate to call Shay Freeman or Ariel Miller. Thank you.

Do You Have a Loved One Residing at Dove Healthcare?

We invite you to try out this new communication tool on our website! Surprise your loved one with a special greeting.

Just fill out the fields provided, and your message will be emailed to a designated person at the location you select. They will then print and deliver your message. Look for the text as shown in the image below on the homepage of dovehealthcare.com. Just give us a call if you have any questions.

Send a Message to a Resident

Friends and family are invited to send a personal message to a loved one residing at Dove Healthcare. [Learn more.](#)

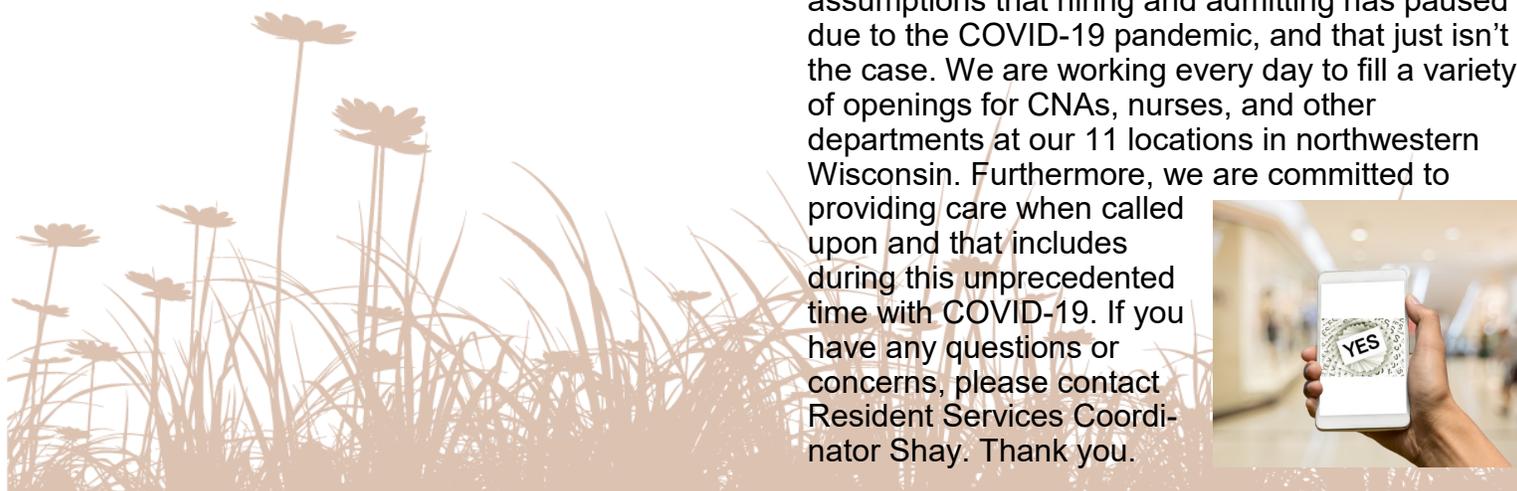


Watch Out for Scams

There have been complaints of scams nationwide related to the novel coronavirus (COVID-19). There is no cure for COVID-19, and no one is coming to your home to give you a test. Scammers are trying to target older people. Please be very wary if you get a call or email that asks you for money. Doctors and public health managers do not ask for prepaid gift cards or bank account information. If you think it might be a scam, please contact your local law enforcement.

YES! Dove Healthcare is Actively Hiring & Admitting

Amidst so many cancellations and closings related to COVID-19, Dove Healthcare is still actively hiring employees and admitting patients and residents. We have received multiple inquiries and comments with misinformation and assumptions that hiring and admitting has paused due to the COVID-19 pandemic, and that just isn't the case. We are working every day to fill a variety of openings for CNAs, nurses, and other departments at our 11 locations in northwestern Wisconsin. Furthermore, we are committed to providing care when called upon and that includes during this unprecedented time with COVID-19. If you have any questions or concerns, please contact Resident Services Coordinator Shay. Thank you.





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Will You Help Avery Flood Our Mail Boxes?

We'd love to surprise our tenants with extra mail during this time. If your kiddos and you are looking for something fun to do, consider making art, creating cards, or writing letters telling us what you're

up to these days. Please put "Attention Shay Freeman" on the envelope. We look forward to hearing from you! Questions? Email info@dovehealthcare.com or give us a call. *P.S. Please consider closing the envelope with tape or a glue stick instead of the 'ol fashion way!*



Happy Birthday!
Janice Holten - April 23



April 13-17 is Tornado & Severe Weather Awareness Week!

Strong thunderstorms and tornadoes are most prevalent during the spring from April to July. The National Weather Service estimates about 60 people die each year as a result of tornadoes so it is critical to be

aware of your surroundings and be able to react immediately in the event of a dangerous storm.

Watch vs. Warning:

Tornado watch: this means conditions are right for a tornado to form. You should tune into your local weather channel and be aware of changing weather patterns. In addition, plan where you could seek safety should the weather worsen.

Tornado warning: this means a tornado has been spotted nearby and you need to find shelter immediately. Tornado warnings can occur without much notice so you should have a plan in place prior to the warning.

What to watch for:

- Strong, persistent rotation in the cloud base.
- Whirling dust or debris on the ground under a cloud base. Tornadoes do not always have a funnel cloud.
- Hail or heavy rain followed by either dead calm or a fast, intense wind shift. Many tornadoes are wrapped in heavy precipitation and can't be seen.
- Day or night - Loud, continuous roar or rumble, which doesn't fade in a few seconds like thunder.
- Night - Small, bright, blue-green to white flashes at ground level near a thunderstorm (as opposed to silvery lightning up in the clouds). These mean power lines are being snapped by very strong wind, maybe a tornado.

